

## Thank you for your interest in Trixie Motel!

*A confirmed reservation at **Trixie Motel in Palm Springs, CA** indicates your acceptance of the policies outlined below.*

**Check-In / Check-Out:** Check-in time is 4:00 PM daily and check-out time is 11:00 AM. For early arrivals, please let us know in advance via email at [staythenight@trixiemotel.com](mailto:staythenight@trixiemotel.com) so we may prioritize your request. If we cannot accommodate your early arrival, we will gladly stow your luggage safely and securely. Late departure may be offered for a fee depending on availability.

**Occupancy:** Maximum room occupancy for each room is 2 adults. Non-compliance will result in additional charges.

**Housekeeping:** In light of COVID-19 operating conditions, we've had to be thoughtful about the way we manage our Housekeeping Department. For those that have booked stays longer than 3 nights, every third night a full housekeeping service will be offered. Otherwise, daily fresh towels will be available upon request for the duration of your stay. All suites come equipped with cleaning supplies which may be found under the sinks in the kitchenette.

**Pool:** The pool is open to motel guests only from 9am to 10pm. The pool on property is not supervised by a lifeguard, therefore we urge you to abide by pool safety rules and to "swim at your own risk." No diving is allowed, and no glass containers are permitted in the pool area. No outside food or beverages are permitted in the pool area.

**Food & Beverage:** Our on-site cafe + bar is open daily and offers a creative menu of snacks and small bites and speciality cocktails and beverages throughout the day for breakfast, lunch and happy hour. Private dinners can be pre-booked and prepaid and can be served in a variety of areas throughout the property at special request at least 24 hours in advance.

**TVs and WIFI:** Our rooms are screen free, so we encourage you to bring your personal devices should you wish to stream entertainment while you're staying with us. We offer free high-speed WiFi on the property on the TRIXIE MOTEL network.

**Pets:** We love them, but we are not permitted to allow animals, birds or reptiles in the rooms, apart from ADA credentialed service animals.

**NO-Smoking:** Smoking is absolutely prohibited in all rooms, all common areas and the pool area. Non-compliance will result in an additional \$500 smoking fine plus any damage charges as applicable.

**Quiet Hours:** Due to local ordinances, quiet Hours extend from 11PM - 8AM daily. Please be respectful of other on-property guests and our neighbors at all times.

**Care of Units:** Great time and care was spent designing the motel. While you are our guest, if damage or excessive misuse occurs to the room(s) in which you are staying or its contents (inside or out), including theft of items from the room(s) or property, you will be held responsible for all necessary repairs or replacement of items.

**COVID-19 Commitment:** We continue to adhere to the latest information, protocols and tools from the world's leading health experts and government authorities - including the World Health Organization and Centers for Disease Control - to maximize the effectiveness of our response. For so many, travel is a necessary and rewarding part of our lives. We're continuing to develop precautionary measures to ensure your well-being, along with that of our guest community at large.

**Still Have a Question?**

If you haven't found the answer to your question, please contact us at [staythenight@trixiemotel.com](mailto:staythenight@trixiemotel.com) and we will get back to you as soon as possible.